# Directions & Parking

From Annapolis and the Eastern Shore: Take Route 50 West to Jennifer Road exit (Exit 23A). Turn left at the light onto Jennifer Road. Continue straight, through the light at Medical Parkway. Look for garage E on the right.

From Washington DC: Take Route 50 East to Parole exit (Exit 23). Turn right onto West Street then right onto Jennifer Road. Look for the Health Sciences Pavilion and garage E on your left.

**From Baltimore:** Take 1-97 South to Route 50 East, then follow Washington directions above.

**Parking:** Attendees park free in Garage E.

Approval for 5.5 continuing education credits for CPHQ recertification is pending by the HQCB.

# GPS to Quality

Health Science Institute 7th Floor Health Science Pavilion Anne Arundel Medical Center Annapolis, MD

Sponsored by: Maryland Association for Healthcare Quality http://www.mdahq.org GPS to Quality



Thursday October 29, 2009 1:00 PM - 8:00 PM

Health Science Institute

7th Floor Health Science Pavilion

> Anne Arundel Medical Center Annapolis, MD

Sponsored by: Maryland Association for Healthcare Quality

# Speakers Barbara Dailey, RN, CPHQ

Barbara Dailey is the Director of the Division of Quality, Evaluation and Health Outcomes for the Centers for Medicare & Medicaid Services. As the Director, Ms. Dailey leads several staff and technical Directors in collaborative Federal agency efforts to address evolving safety and quality improvement opportunities in State Medicaid programs.

#### Dianne Feeney, BSN, MSN

Dianne Feeney is the Associate Director of Quality Initiatives for the Maryland Health Services Cost Review Commission (HSCRC). Ms. Feeney is primarily responsible for directing and staffing HSCRC's Quality Initiatives' implementation and evaluation activities.

#### Nancy Fiedler, MHA

Nancy Fiedler is currently the Senior Vice President of Communications at the Maryland Hospital Association (MHA). Ms. Fiedler provides staff support to the committee of the MHA which developed the association's policy on serious adverse events, and was tasked with the responsibility of communicating the policy to the MHA's member hospitals.

## Vivian Miller, BA, CPHQ, LHRM, CPHRM, FASHRM

Vivian Miller is currently the Research Project Manager for the Maryland Patient Safety Center. Ms. Miller oversees the implementation of its online, web-based Incident/Adverse Event Reporting System.

## Larry L. Smith BS, JD

Larry Smith is the Vice President of Risk Management Services for MedStar Health, Vice President of Greenspring Financial Insurance Limited, Inc. (MedStar Health's Captive Insurance Company), and President of the Maryland-DC Society for Healthcare Risk Management.

## Nikolas Matthes MD, PhD, MPH, MS

Nikolas Matthes is Vice President for Research and Development, Quality Indicator Project for Maryland Hospital Association (MHA). In addition, Dr. Matthes serves on a technical advisory panel for outcome and efficiency measures for the National Quality Forum and he holds an adjunct appointment as Assistant Professor in Health Policy and Management at the John Hopkins Bloomberg School of Public Health.

#### Renee B. Webster, RS

Renee Webster is the Assistant Director of Hospitals, Laboratories and Patient Safety for the Maryland Department of Health and Mental Hygiene, Office of Health Care Quality. Ms. Webster is responsible for the oversight of hospitals, HMOs and residential treatment centers. She later acquired oversight of laboratories and the CLIA Program.

# **Objectives**

Participants will be able to....

- 1. Describe the collaborative efforts facilitated by the Maryland Patient Safety Center, and discuss two evidence-based practices implemented by hospitals which have improved quality of care, promoted patient safety and prevented patient harm.
- 2. Describe the collaborative process that led to the development of the MHA "Never" Events policy and the specifics of the policy.
- 3. Describe the policies adopted by the Federal insurance programs, Medicare & Medicaid regarding to adverse events and hospital acquired conditions.
- 4. Describe and discuss the HSCRC's hospital quality improvement activities linked to payment that are implemented and in the planning stages.
- 5. Explain the methodology underlying CMS' proposed value-based purchasing policy for hospitals.

# **GPS to Quality**

#### Agenda

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12:30 PM - 1:00 PM	Registration
1:00 PM - 2:00 PM	Maryland Patient Safety Collaborations and Programs - Vivian Miller
2:00 PM - 3:15 PM	Adverse Events Panel - MHA, MSHRM and CMS
3:15 PM - 3:30 PM	Break
3:30 PM - 4:30 PM	Aligning Payment with Quality Improvement Objectives for Hospitals - Dianne Feeney
4:30 PM - 5:30 PM	Current Hospital Regulatory and Patient Safety Issues - Renee Webster
5:30 PM - 6:45 PM	Value-Based Purchasing for Hospitals - Nikolas Matthes
6:45 PM - 8:00 PM	Buffet dinner, poster presentation and "Meet and Greet"
*Buffet dinner is provided. When registering,	

\*Buffet dinner is provided. When registering, please note if you require a vegetarian option.

#### Registration

MAHQ members	\$35.00	
(includes MAHQ, DCAH	Q,	
DAHQ and VaAHQ)		
Non-Member	\$45.00	
Please complete your on line registration by October 22, 2009		
Online registration and	d payment at the	
MAHQ web site, http://	www.mdahq.org	

For questions related to online registration and payment , contact the MAHQ webmaster, Josephine Howard, at jchoward1@verizon.net